



# Nextgen Football Academy

## Terms & Conditions

### New Registrations

Once full payment of fees has been received **and** a signed Behaviour Code of Conduct Agreement has been returned, your child will be eligible to commence sessions. Where applicable, players will be fitted with their Nextgen kit once eligibility requirements are met and payment is finalised.

### Program Fees & General Conditions

- All program & registration fee prices are subject to change without prior notice.
- Invoices will be issued once registration is approved and will include payment options, due dates, and applicable terms.

### Group Programs

- **ALL Yearly Programs** are eligible for:
  - Pay-in-full discounts or promotional offers advertised by Nextgen Football Academy (NFA)
  - Approved payment plans (contact us to discuss eligibility)

#### *Yearly Term Programs*

- Run from **Term 1 to the end of Term 4** within the same calendar year.
- The latest entry point to receive the **free Nextgen kit** is **the start of Term 2**.
- From **Week 2 of Term 2 until the end of Term 2**:
  - Discounted fees may still apply
  - Player progress reports are included
  - Free kit is **no longer available**
- Program fees are based on the standard school term structure.

#### *\*\*Yearly Programs + School Holidays (SH)*

- Includes **Term 1-Term 4**, plus **Saturday sessions during school holidays** (excluding the Easter long weekend).
- Free kit eligibility and entry deadlines follow the same conditions as the standard Yearly Program.
- Fees are calculated based on school terms plus applicable holiday sessions.

### Program Changes

- At the end of any term, families may change programs (e.g. from Term-by-Term to a Yearly Program).
- This option is available **up to the end of Term 2 only**. After this time, only Term-by-Term programs will **ONLY** be offered.

*\*\*Program will go ahead subject to minimum enrolments.*

## Trial Sessions

- Each child is entitled to **one free trial session** (unless otherwise advised by staff).
- Attendance at a trial session does **not guarantee placement** in a program. Only full registration secures a spot.
- Following the trial, families will be contacted to confirm suitability and availability.

## Trial Session Bookings

- If you book a trial session and do not attend without notice, you may rebook again **once** at no cost.
- A second no-show without contact will require a **\$25 fee** to book another trial.

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## Cooling-Off Period (New Registrations Only to Yearly Program Sign-Ups)

Families who enrol in a **Group Yearly Program** and pay the full amount upfront are entitled to a **30-day cooling-off period**, commencing from the first session attended.

If you decide the program is not suitable, notify us via email at [info@nextgenfootballacademy.com.au](mailto:info@nextgenfootballacademy.com.au) or by phone. A refund will be issued for the remaining balance, less the cost of sessions already attended:

- **5–7 yrs Group:** \$25 per session
- **8–13 yrs Group:** \$40 per session

*All session costs include processing fees.*

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## Attendance & Supervision

- Players must arrive **5 minutes before** their session start time.
- Parents/Guardians must ensure a Nextgen F.A coach is present before leaving their child.
- If leaving the venue during a session, parents must inform the coach and provide contact details.
- Late pick-ups must be communicated to Nextgen F.A using the contact details provided upon registration.
- If your child cannot attend due to illness or holidays, if you could please notify us at least **24 hours in advance**, this would be appreciated.

## Behavior & Conduct

Parents/Guardians and siblings must not disrupt training sessions. This includes entering the field or engaging with coaching staff or players during sessions. Time is provided before and after each session for parents and players to speak with coaching staff regarding feedback or concerns.

If Parents/Guardians persistently fail to comply with this policy, Nextgen Football Academy staff and management reserve the right to ask the child to leave the session and the Academy, with no refund provided.

Nextgen Football Academy will issue a Behavior Code of Conduct Agreement to both the player and Parent/Guardian. This agreement must be signed and returned to a Nextgen F.A coach on or before the first session.

Failure to submit the signed agreement will result in the child not being permitted to attend, and a refund will be issued for any paid services.

If at any time during the year a player and/or Parent/Guardian breaches the agreed Code of Conduct, Nextgen Football Academy reserves the right to remove the child from the program immediately, without refund.

## Code of Conduct

- A signed Behaviour Code of Conduct Agreement must be submitted on or before the first session.
- Failure to submit the agreement will prevent participation and may result in a refund of paid services.
- Serious or repeated breaches of conduct by players or parents may result in **immediate expulsion without refund**.

## Equipment Responsibility

All players must treat Nextgen Football Academy equipment with care. Ongoing misuse or damage may result in parents/guardians being charged for replacement costs.

## Wet Weather & Make-Up Sessions

- Sessions will proceed in rain where pitches are deemed safe.
- Sessions may be cancelled due to unsafe ground conditions or severe weather.
- If a session is cancelled by Nextgen F.A, families will be notified and a make-up session, credit, or refund will be determined by NFA.

## Make-Up Sessions

- May include:
  - Double sessions (own age group plus one above or below, subject to availability)
  - Holiday sessions (if programs are running)
- Failure to attend a booked make-up session results in forfeiture.
- Make-up sessions **cannot** be credited towards future terms.

## Communication

- Wet weather updates are sent via the **Stack Team App** (mandatory registration).
- Failure to check app notifications is not the responsibility of Nextgen F.A.

## Stack Team App

Registration on the Stack Team App is **compulsory** for at least one parent/guardian.

- Important updates, cancellations, and general information are communicated via the app.
- Failure to receive information due to non-registration is not the responsibility of Nextgen F.A.

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## Uniforms & Footwear

### Kits

- Yearly Program participants receive a complimentary kit (jersey, shorts, socks).
- Term-by-Term participants can purchase kits separately if they choose too this is not compulsory.

### Footwear Policy

- **Soccer boots are NOT permitted.**
- Only turf boots or runners may be worn.
- Repeated breaches may result in parents being contacted and exclusion from sessions until compliant.

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## Payments & Fees

- A **one-off \$60 registration fee** applies on initial sign-up.
- All fees must be paid by the invoice due date.
- Late payments incur a **\$25 late fee**.
- Nextgen F.A reserves the right to suspend participation until payment is received.
- **YEARLY** programs: Failure to pay fees by due date and or submitted Kit sizing information by our cut off dates will result in an additional **\$50 fee**.

## Payment Plans

- Interest Free Payment Plans are available if you sign up for a Yearly Program Only in Term 1. Contact us for more information
- Late fees for payment plans will be added to the next scheduled payment.

## Additional Notes

- No casual bookings are accepted.
  - Mid-term enrolments are charged only for remaining sessions.
  - Sibling discounts apply:
    - 20% off second child
    - 40% off third child
    - 60% off fourth child
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## Refunds & Cancellations

- Refunds are only provided in situations outlined in these Terms & Conditions.
  - Refunds are **not** provided for disinterest or change of mind.
  - Refund considerations apply **only to Yearly Programs**.
  - Families are encouraged to use the free trial before enrolling.
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## Vouchers & Donations

Vouchers donated to schools and community organisations are for marketing and outreach purposes only and **cannot** be used by existing Nextgen families as credit or refunds toward paid fees.

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## Privacy Policy

- Personal and medical information is collected for safety and administrative purposes only.
  - Information is not shared with third parties without consent.
  - Photos and videos may be used for training and promotional purposes.
  - To opt out of media usage, email [info@nextgenfootballacademy.com.au](mailto:info@nextgenfootballacademy.com.au).
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## Liability

Participation in Nextgen Football Academy programs is at the participant's own risk. Nextgen Football Academy, its directors, staff, and coaches accept no liability for injury, illness, loss, damage, or theft.

By enrolling, parents/guardians acknowledge these risks and waive any claims against Nextgen Football Academy.

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## Acknowledgement

By completing registration and enrolling in a program, you confirm that you have read, understood, and agreed to these Terms & Conditions and all associated Codes of Conduct.