



Nextgen Football Academy

Terms & Conditions

REGISTRATION

Once Payment of fees have been paid and return of Signed Behaviour Code of Conduct Agreement form, your child will commence sessions and will be fitted out with their kit were eligible and Full payment is made.

PROGRAM FEES AND ADDITIONAL CONDITIONS

All prices of programs are **subject to change without prior notice**. Invoices will be issued with payment options and terms and conditions once registration is approved.

GROUP PROGRAMS:

ONLY Yearly Programs have options of payment in full with any offers or discounts NFA may advertise. **ONLY** Yearly programs can be eligible for payment plans under NFA Terms, you can contact us to discuss our payment plan options if required.

Yearly programs run from Term 1 till end of Term 4 in the same year only.

Program fees are based on a schooling term.

At the end of any Term by term you can change programs. I.e.: Go from a Term-by-Term program to a Yearly Program this is only applicable till the end of Term 2/Start of Term 3 after that only Term by Term Programs will be offered.

Nextgen Football Academy are closed during school holidays. If Holiday Programs run it will be at an additional cost to Parents/Guardians if wish to attend extra sessions.

Sessions will not run-on Public Holidays. We have based our Term Dates and weeks per term to exclude Public Holidays so you will not be charged for them.

Trial Sessions: You will be required to attend a free trial session before signing up to any of our programs. Once attended a trial session we will contact you if your Child qualifies for our programs. Attending a trial session does not guarantee availability into a program, only a full sign up secures your spot.

Booking Trial Session: Each child is eligible for one free trial session (unless advised other by staff) If you book a trial session and do not turn up without cancelling you can book again for free. If then again you are a no show with no contact, we will ask you to pay \$25 for another trial session if you wish to rebook.

COOLING OFF PERIOD- NEW SIGN UPS: If you sign up for the Group Yearly Program and **pay the full amount upfront** you will get a **30-day** cooling off period from the first session your child attends. If you or your child do not enjoy or find NEXTGEN F.A is not benefitting your child. Let us know via email to info@nextgenfootballacademy.com.au or call us and we will refund you your full payment **minus** the sessions you will have already attended which will be charged at the following price:

4-6yrs Group: \$20** per session attended

7-8yrs Group: \$28** per session attended

9-10yrs Group: \$36** per session attended

10-13yrs Group: \$36** per session attended

**Payment Includes Processing Fees

ATTENDANCE

Please ensure your child is punctual and **MUST** arrive 5mins before class so coaches can prepare children for their class so they are ready for class on time so they benefit from the full session time.

Please ensure a Coaching Staff member of Nextgen F.A is present at the venue before leaving your child for his/her class. If you leave the premises during the training session, please inform your child's coach and ensure they have your contact details to call you if need be.

If a Parent/Guardian will be late in picking up their child you must contact us on contact numbers given to you upon registration to inform us.

If your child is unable to attend a class due to illness/holiday, you must let us know at least 24hrs prior.

There are no makeup sessions for illness and holidays. Read Wet Weather and Make Up Classes Policies below.

BEHAVIOUR AND REQUIREMENT DURING TRAINING CLASSES

Parents/Guardians and siblings are **NOT** to disrupt the session; this includes entering the field talking to coaching staff or their own child. There is time before and after each session to debrief with staff and child about the session. If Parents/Guardians **persistently refuse** to comply with these agreements Nextgen F.A Staff and management will ask your child to leave the premises and the Academy without a refund.

Nextgen F.A Will provide your player and Parent/Guardian with a Behaviour Code of Conduct agreement form that needs to be signed and handed to Nextgen F.A Coach on or before your first session. If agreement form is not signed by both player and Parent/Guardian and handed in on time child will not be able to attend Nextgen Football Academy and will receive a refund for paid services.

If Players and/or Parents breaches any of the codes of conducts they agreed too during the year, Nextgen Football Academy reserve the right to expel the child from the program at any time without refund.

WET WEATHER and MAKE UP CLASSES POLICIES

- ⚽ Sessions **WILL** go ahead in rain, if the pitches are safe to play on.
- ⚽ Sessions are cancelled if ground conditions are not suitable for training due to accumulative severe weather and/or on the day.
- ⚽ If a session is cancelled by Nextgen F.A, we will contact you to let you know. Nextgen F.A Staff will organise your make up session or refund/credit is applicable and decided by Nextgen F.A.
- ⚽ Non-attendance when a session has not been officially cancelled means the session does not qualify your child for a makeup session.
- ⚽ Non-attendance to a makeup session you have booked into means the session is lost.
- ⚽ Make up sessions can't be used as credit for future terms and must occur in the same term as the cancelled session.
- ⚽ Make up sessions can only be booked in for any available session program days in their age group.
- ⚽ We will contact you via our Stack Team App which is compulsory for at least one parent to be registered on for all our Wet Weather alerts if a session is cancelled. If you do not check our messages, we do not hold any responsibilities for your loss of time if you attend a cancelled session.

NEXTGEN KITS

Nextgen Kits are included in the yearly programs. this includes Jersey, Shorts, Socks and Sweat Pants

Term By Term Clients must purchase their kit via our club zone store on ultra football you can choose what items you wish to purchase but we suggest the Jersey at the very least

STACK TEAM APP

As part of the registration process **you must** register to our Clubs Stack Team App. This is compulsory. For any reason you refuse to register you must contact us to discuss. If you miss out on important information that is sent via this app, this includes events, general information or cancelled session, it will not be at any fault to Nextgen F.A. If important information that is specific to your child/family needs and needs immediate attention you will receive either an email or Text from our administration staff.

PAYMENTS and FEES

One off Registration fee needs to be paid when first sign up with NFA of \$55

- All fees need to be paid by due date issued on Invoice you receive before the session starts. We have Payment plan options for eligible programs (*see program fees and additional conditions*)
- Nextgen Football Academy reserve the right to refuse any player to attend training until full payment is made.
- \$25 Late fees will apply

If you are paying for a Term by Term, or full payment of Yearly programs, we will issue you a new invoice if payment is late adding the late fee to invoice and it will need to be paid ASAP or suspension of your child's sessions may occur.

If you're paying your Yearly Program by our payment plans your late fee will be added to next payment for each invoice overdue.

Unfortunately, we do not take casual bookings.

If you are a signing up during a partially completed term you will only pay for the sessions you register for

Sibling Discounts apply 20% off second child 40% off third child & 60% off fourth child.

REFUNDS and CANCELATIONS

Refunds will only be given to Situations individually stated in the terms and conditions.

Please contact Nextgen F.A if you require to cancel your program with reasons and we will discuss refunds based on individual persons situations and circumstances. Refunds **WILL NOT** be given if you choose to cancel due to disinterest or "change of mind" of program. Cancellations with refunds are **ONLY** considered for Yearly Programs. We offer a FREE TRIAL to ensure that our customers are satisfied with our program prior to enrolling.

PRIVACY STATEMENT

When registering with Nextgen Football Academy we require names of Parents/Guardians/Player signing up to our programs, address, telephone number and e-mail address.

We also require all information concerning any medical conditions with regards to the Player registering to Nextgen Football Academy programs. This is required so our staff/coaches can be made aware in case of an emergency.

All Personal information we collect will not be exchanged with any third parties outside of Nextgen Football Academy Staff and Management without consent from Parent/Guardian.

Nextgen Football Academy will be taking photos and videos during sessions for the benefits of assisting staff/coaches/players in improving training. We may also from time to time would require to use Photos and Videos from training session on our Social Media platforms as Instagram, Facebook, Twitter and Website to advertise its business. If you **DO NOT** want your child's name and/or Photo or videos published on any of these social media platforms please email us at: info@nextgenfootballacademy.com.au

LIABILITIES

Nextgen Football Academy, Directors, Trainers and Staff accept no responsibility whatsoever for any adverse consequences of activities participated by the player during a class that results in Accidental Death, Person Injury or illness sustained while training, or any loss, damage or theft to players personal belongings either before, during or after commencement of training classes with Nextgen F.A

All Parents/Guardians/Players participating in all Nextgen Football Academy programs are in recognition of the possibilities of the above risks, and enter at their own risk, which hereby agrees not to Prosecute and wavier any right or cause of all actions of any kind including, proceedings, demands, suits, costs and expenses against Nextgen Football Academy, its Directors, Trainers, Staff, fellow players or any employees.

On completing your registration details and enrolling in one of our programs, you acknowledge these terms and conditions and Code of Conducts.

